

# Easy CramBible Lab



**70-685**

**Microsoft Pro: Windows 7,  
Enterprise Desktop Support  
Technician**

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**THE TOTAL NUMBER OF QUESTIONS IS 116****STUDY GUIDE A 55****STUDY GUIDE B 61****QUESTION NO: 1**

All client computers on your company network run Windows 7 and are members of a Windows Server 2008 R2 domain.

The R&D department staff are local administrators on their computers and are members of the R&D global security group.

A new version of a business software application is available on the network. You plan to apply an AppLocker security policy to the R&D group.

You need to ensure that members of the R&D group are not allowed to upgrade the software.

What should you do?

- A. Create an Audit only restriction based on the version of the software.
- B. Create an Audit only restriction based on the publisher of the software.
- C. Create an Enforce rule restriction based on the version of the software.
- D. Create an Enforce rule restriction based on the publisher of the software.

**Answer: C**

**QUESTION NO: 2**

All client computers on your company network run Windows 7 and are members of an Active Directory Domain Services domain.

AppLocker is configured to allow only approved applications to run.

Employees with standard user account permissions are able to run applications that install into the user profile folder.

You need to prevent standard users from running unauthorized applications.

What should you do?

- A. Create Executable Rules by selecting the Create Default Rules option.
- B. Create Windows Installer Rules by selecting the Create Default Rules option.
- C. Create the following Windows Installer Rule: Deny  $\forall$ Everyone - %OSDRIVE%\Users\

name>\Downloads\\*

D. Create the following Executable Rule: Deny - Everyone - %OSDRIVE%\Users\\Documents\\*

**Answer: A**

**A.** Create Executable Rules by selecting the Create Default Rules option.

Many organizations are implementing standard user policies, which allow users to log on to their computers only as a standard user. With Windows Vista®, this task became easier. However, more independent software vendors (ISVs) are creating per-user applications that do not require administrative rights to be installed and that are installed and run in the user profile folder. As a result, standard users can install many applications and circumvent the application lockdown policy. With AppLocker, you can prevent users from installing and running per-user applications. To prevent standard users from running per-user applications To open the Local Security Policy MMC snap-in, click Start, type secpol.msc in the Search programs and files box, and then press ENTER. In the console tree, double-click Application Control Policies, and then double-click AppLocker. Right-click Executable Rules, and then click Create Default Rules.

[http://technet.microsoft.com/en-us/library/dd723685\(W.S.10\).aspx](http://technet.microsoft.com/en-us/library/dd723685(W.S.10).aspx)

### QUESTION NO: 3

All client computers on your company network were recently upgraded from Windows Vista to Windows 7. Several employees use a scanner to import document images into a database. They install a new scanning application on their computers. The application updates the device driver for the scanners as part of the installation process.

Employees report that the application can no longer connect to the scanner.

You need to ensure that the employees can use the scanner.

What should you do?

- A. Roll back the device driver to the previous version.
- B. Reinstall the application in Windows Vista compatibility mode.
- C. Set the application compatibility properties to run the application as an administrator.
- D. Restart the computer by using the System Configuration tool to load only basic devices and services.

**Answer: A**

### QUESTION NO: 4

This question is the first in a series of questions that all present the same scenario. For your convenience, the

scenario is repeated in each question. Each question presents a different goal and answer choices, but the text of the scenario is exactly the same in each question in this series.

You are an enterprise desktop support technician for City Power & Light.

City Power & Light is a utility company.

The company has a main office and a branch office.

The main office is located in Toronto.

The branch office is located in Boston.

The main office has 1,000 employees.

The branch office has 10 employees.

### Active Directory Configuration

The network contains a single Active Directory domain named cpandl.com. The functional level of the forest is Windows Server 2008 R2.

### Server Configuration

All servers run Windows Server 2008 R2. The relevant servers in the main office are configured as shown in the following table.

Server Name	Server role(s)	IP address
DC1	Global catalog, DNS server	192.168.1.5
DC2	Global catalog, DNS server	192.168.2.2
DC3	Global catalog, DNS server	192.168.3.2
DC4	Global catalog, DNS server	192.168.4.2
CA1	Enterprise root certification authority (CA)	192.168.1.4
Server1	File and Print Server, DHCP server, VPN server	192.168.1.3
Server2	File and Print Server, VPN server	192.168.2.3
Server3	File and Print Server	192.168.3.3
Server4	DirectAccess server	192.168.1.7

All computers in the main office are configured to use DHCP.

All computers in the branch office are configured to use static IP addresses.

### User Information

All user accounts are standard user accounts.

All client computers run Windows 7 Enterprise.

Each portable computer has a PPT P-based VPN connection to the internal network.

### Corporate Security Guidelines

All users must be granted the least privileges possible.

All locally stored documents must be encrypted by using Encrypting File System (EFS).

The hard disk drives on all portable computers must be encrypted by using Windows BitLocker Drive Encryption (BitLocker).

All encryption certificates must be stored on smart cards.

The company is deploying a new application. When users attempt to install the application, they receive an error message indicating that they need administrative privileges to install it.

You need to recommend a solution to ensure that users can install the application. The solution must adhere to the corporate security guidelines.

What should you recommend?

- A. Publish the application by using a Group Policy.
- B. Disable User Account Control (UAC) by using a Group Policy.
- C. Add all domain users to the local Power Users group by using Restricted Groups.
- D. Add the current users to the local Administrators group by using Group Policy preferences.

**Answer:** A

### QUESTION NO: 5

This question is the first in a series of questions that all present the same scenario. For your convenience, the scenario is repeated in each question. Each question presents a different goal and answer choices, but the text of the scenario is exactly the same in each question in this series.

You are an enterprise desktop support technician for A. Datum Corporation.

#### Active Directory Configuration

The company has three offices. The offices are configured as shown in the following table.

Office	Organizational unit (OU)	Active Directory Site	Number of users
Main office	MainOffice	Main office site	1200
Branch office 1	BranchOffice1	Branch 1 site	500
Branch office 2	BranchOffice2	Branch 2 site	400

The network contains a single Active Directory domain named adatum.com. Two Group Policy objects (GPOs) are configured as shown in the following table.